

MAGNITUDE

MANUFACTURING . ART . IDENTITY SM

INSTALLER EXPECTATIONS

Installer Expectations & Quality of Craft

PURPOSE

This document outlines the essential guidelines, workflow protocols, and quality standards required for all Magnitude installations. By following these expectations, you ensure the integrity of the branded experience, timely invoice processing, and the standard we call "Magnitude's Quality of Craft." Any installation error leading to graphic reproduction may result in deductions from the final invoice.



EXPECTATIONS

1. GRAPHICS ARRIVAL & MATERIAL STAGING

All materials provided **MUST** be handled with care to ensure the integrity of the project. Upon receiving a shipment, the installer must perform the following actions:

- **Acknowledge Receipt:**

Open the package immediately, inspect the materials, and verify that all graphic pieces are accounted for against the provided packing slip.

- **Document Receipt:**

Take photos of the materials upon arrival and send them to the Install Manager alongside the date received.

- **Log Kit Information:**

Note the unique graphic kit number located on the box.

- **Material Staging:**

Stage and inspect all components to verify complete inventory and ensure the vinyl is accurately sized for the on-site vehicle.

2. PRE-INSTALLATION & VEHICLE INSPECTION

Installers must thoroughly inspect vehicles for damage prior to any installation or movement of the vehicle. Failure to document prior damage places the responsibility squarely on the installer.

- **Inspection Checklist:**

Check for existing scratches, dents, and imperfections.

- **Pre-Install Photos:**

Document the full Driver Side, Passenger Side, Rear, and Front/Hood before beginning work.

- **VIN Logging:**

Log the Last 6 digits of the Vehicle Identification Number (VIN) on the Installer Sign-off Sheet.

- **Vehicle Number:**

If a vehicle is assigned a unique Vehicle Number for fleet identification, log the full vehicle number on the installer Sign-off Sheet.



3. GRAPHIC INSTALLATION & MAGNITUDE'S QUALITY OF CRAFT

By integrating fabrication, design, and manufacturing, Magnitude creates striking branded experiences. **As an installer, you provide the final touch that completes the product and serves as the client's last impression of the project.**

- **Brand Integrity:**

Installations must adhere strictly to approved graphic layouts, design proofs, and brand standards. Any unforeseen adjustments in graphic layouts for installation must be reviewed and approved by the Magnitude Install Manager.

- **Job Site Stewardship:**

Maintain absolute cleanliness. All debris, adhesive residue, and packaging must be removed from the site throughout the entire process.

- **Safety Compliance:**

Strict adherence to site-specific safety protocols and PPE requirements is mandatory.

4. REQUIRED PHOTOGRAPHIC DOCUMENTATION

After completing each unit, installers must capture high-resolution, clear, and well-lit photos. Photos must be uploaded to the structured Google Drive folder provided by the Install Manager (e.g., named with the job number and install location). **Reference the last page in this document** for examples of camera angles and expected framing and composition.

- **Full Driver's Side:** Flat/Straight-On View
- **Full Passenger's Side:** Flat/Straight-On View
- **Full Front/Hood:** Showing the Front Bumper and Top of the Hood
- **Full Rear Doors:** Showing Door Type, Hinges, and Hardware Wrap Details
- **VIN Verification:** A Clear Close-Up of the Vehicle Number and VIN Plate (Showing the Last 6 Digits)
- **Detail Shots:** Close-Ups of Complex Curves, Rivets, and Seams to Verify Proper Adhesion



5. QUALITY CHECK (QC) & SUBMISSION

Magnitude reserves the right to fail the quality check if the installation deviates from the approved layout. The Install Manager will review the submitted photos for the following criteria:

QC Category	Passing Requirements
Alignment Check	Graphics must be level, straight, and correctly positioned according to the layout proof.
Adhesion Check	No visible bubbling, peeling, tenting over rivets, or lifting at the edges.
Hardware Cutouts	Cuts around door hinges, handles, and seals must be clean and fully sealed.
VIN Verification	The physical VIN in the photograph must match the last 6 digits logged on the Sign-off Sheet.

6. INVOICING & PAYMENT PROCEDURES

Payment procedures will only begin after the submission has passed the Quality Check.

- **Payment Prerequisites:**

Before payment is queued, you must submit a **valid invoice** referencing the correct **PO number**, a completed **Install Sign-off Sheet** containing the verified **last 6 digits of the VIN**, and successfully upload all required **QC photos**.

- **Delays:**

We will not issue payment until we receive and approve all photos and required paperwork.

**THANK YOU FOR YOUR
PARTNERSHIP AND COMMITMENT TO QUALITY!**



PHOTOGRAPHY STANDARDS

Consistent photos help accurately document completed installations and showcase the quality of our work. Use this diagram to identify the required **camera angles**, and refer to the example images for the **expected framing and composition** of each shot. Following these standards ensures every vehicle is photographed consistently and professionally.

